



MyTASC Mobile

How do I install the app?

TASC offers a mobile app for the Apple iOS and Android operating system. The TASC Mobile App is not available on the Blackberry, webOS, Symbian, or Windows mobile phones.

Apple iOS is currently offered on the Apple iPhone 3GS, iPhone 4, iPod Touch, iPad and iPad 2. The app requires iOS version 3.2 or later.

Android is currently offered on a number of smartphones and tablets from HTC, Samsung, Google, Motorola, LG, Pantech, Sony and others. The app requires Android version 2.1 or later.

Android

Install on an Android Device

- Open the Android Market application on your Android device
- Search for the keyword 'MyTASC'
- Select the MyTASC application from the search results.
- Select the Install link
- Enter your Android Market username and password
- The app should now download and install on your device

Create an Android Market account

<https://www.google.com/accounts/ServiceLogin?service=androidmarket&passive=86400&continue=https://market.android.com/&followup=https://market.android.com/>

How to download or remove apps

<http://www.google.com/support/androidmarket/bin/answer.py?hl=en&answer=113409&topic=1100168>

Missing device on the Android Market

<http://www.google.com/support/androidmarket/bin/answer.py?hl=en&answer=1141080&topic=1100168>

Apple

Install on an Apple Device

- Open the App Store application located on your Apple device.
- Search for the keyword 'MyTASC'
- Select the MyTASC application from the search results
- Select the Free link, then the Install link
- Enter your iTunes account password
- The app should now download and install on your device

Create an iTunes account

http://support.apple.com/kb/HT2731?viewlocale=en_US

Create an iTunes account without a credit card

<http://support.apple.com/kb/ht2534>

FREQUENTLY ASKED QUESTIONS

How do I log into the app?

You can log into the mobile app using the same username and password credentials you use to access MyTASC web. If you are using your TASC Id as your username, remember to include the dashes.

You can choose to either log out of the application or close the application without logging out. If you choose not to log out, you will be taken directly to your Account Balances the next time you open the app.

How do I obtain my account balance?

Log into the app using your MyTASC web username and password and you will be taken directly to a screen showing your current account balances.

The MyCash account balance is updated in real-time, directly from our Card Processing system. The FSA benefits are updated daily during our nightly processing updates. Any claims submitted during the day will not reflect in the balance until the next business day.

How do I submit a claim?

Claim submission is not yet available on the Mobile app. We are tentatively planning a Winter 2011 release for the claim submission and receipt image capture feature.

www.tasconline.com/mobile